

## PROFILE SUMMARY

Solid career in the areas of Sustainability, Environment, Quality, Occupational Health and Safety, Energy, in national and multinational companies of small and large size, public sector and private sector and in different business areas. Experience in organizations from diverse countries, in a multicultural environment, including Dubai, Brazil, UK, France, Spain and Switzerland.

Diversity of experience, knowledge and skills that provides a comprehensive and integrated view of the business. Management of projects of diverse dimensions, with regular reporting with the client, targets achievement and deadlines compliance. Very strong focus on the needs and expectations of the client.

Able to communicate effectively in complex contexts, at various levels of the organization and with good teamwork skills.

## KEY COMPETENCES AND EXPERIENCE

### ENVIRONMENT, QUALITY, HEALTH AND SAFETY AND ENERGY

- Environmental, Energy, Quality, Health & Safety Management Systems
- Sustainability in Events Management
- ISO 14001, ISO 50001, ISO 9001, ISO 45001, ISO 20121
- Consulting services and delivery of and 1<sup>st</sup> party and 3<sup>rd</sup> party audits
- ISO 20121 auditor and trainer with Sustainable Event Alliance
- Training in various areas, using Accelerated Learning Techniques (IRCA trainer for ISO 50001)
- Business Coach

## AUDITS

Ana Inacio delivers internal and external audits since 1998.

She has designed, developed and implemented several certification auditor courses, namely for ISO 20121 and ISO 50001 and trained certification auditors for three certification bodies.

She has also developed certification schemes, including the procedures related to the certification process, auditor qualification and audit report treatment.

## TRAINING AND CONSULTANCY

Ana is a qualified tutor since 1998 and has done several CPD training courses throughout the years.

As a consultant, she has delivered projects for all main management system standards.

## EDUCATION AND TRAINING

- Degree Environmental Engineering (5 years); Faculdade de Ciências e Tecnologia da Universidade Nova de Lisboa
- Diploma Health and Safety (equivalent to NEBOSH); ISEL
- Diploma Black Belt 6 Sigma; Profitability Engineers
- Lead Auditor ISO 14001, SGS United Kingdom,
- *Accelerated Learning Techniques*, SGS
- Energy Management Fundamentals, United Kingdom Energy Institute
- General and Business Coaching, International Coaching Community (ICC)
- Certified Tutor (CCP) since 1998

Foreign Languages: Native Portuguese; Fluent in English and French (spoken and written); Basic knowledge of Spanish.

## ISO 20121

- World Economic Forum
- PublicisLive
- London Olympics and Paralympic Games
- Paris Olympics and Paralympic Games
- International Olympic Committee
- Formula E
- Discovery Sports Events
- Goldman Sachs
- Environment Department of the Dubai Municipality
- Greater London Authority
- Presidency of the European Council by Denmark
- Roland Garros

## **MAIN PROJECTS FOR ISO 50001**

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- Manufacturing sites of Coca-Cola in Wakefield (England), Socx (France) and in Belgium (brand Chaudfontaine)
- Manufacturing unit of Magneti Marelli (Brazil)
- First Great Western Group
- National Grid
- Dubai Accreditation Department
- Emcor
- Fuelcard
- Keymed (part of Fujitsu group)
- Eurofriction
- Lead auditor training for SGS UK, France, Portugal, and Hong Kong; to EIC and to ABS